

## TO OUR DEAR CUSTOMERS,

A week ago, the World Health Organization declared COVID-19 a global pandemic. The situation poses serious risks on public health, businesses, and the economy. We are one in supporting the efforts to make sure that we stay strong as a nation.

## **OUR COMMITMENT TO SAFETY**

- We have taken precautions to ensure the safety of our people and their families.
- Across our manufacturing sites, extensive sanitation efforts are in place to ensure that all our ingredients are produced and delivered within Unilever stringent standards.
- We have suspended face-to-face interactions and events nationwide, and have moved our services and support to online and virtual touchpoints.

## **OUR COMMITMENT TO YOU**

Our goal is to be relentless in supporting you in these challenging times. By putting you, our customer, at the center of all we do, we have always come out stronger together. Our teams have developed useful tips and tools for Chefs and your business:

- You can now access the Food Safety and Sanitation guidelines in our website ufs.com
- We are releasing Immunity-boosting recipes for you to explore.
- We will give free access to UFS Academy modules that you can implement for your business.

It's a tough, unprecedented situation we are facing, but we are confident we will get through it together. Let's keep our guard up, and take practical precautions to protect ourselves, our people, and our families.

Sama-sama, Tulong-tulong. Maraming Salamat Po.

BJ Carreon
Managing Director
Unilever Food Solutions, Philippines & Vietnam







